

Digital Academy VLE Third-party Notice

July 2020 (last updated August 2023)

This policy has been created in line with the Trust's general Privacy Notice <https://tavistockandportman.nhs.uk/about-us/contact-us/about-this-website/privacy-and-your-data>.

Purpose of the Third-party Notice

The purpose of this document is to:

- Identify third parties with whom your data may be shared;
- Provide reassurance that your data is managed and retained by these third-parties in accordance with the General Data Protection Regulation 2018.

Our legal basis and that of our contracted third parties for processing your data is legitimate Interest – to allow us to manage your educational experience with us.

We maintain SLAs (service level agreements) with all our third-party vendors. All have been reviewed for GDPR compliance.

Third-party platforms

The following platforms are integrated within Moodle as plugins or are available through Moodle.

- *Vimeo* is a video streaming service based in the United States. It hosts some of our education and training videos, which are then streamed into Moodle using embed links (www.vimeo.com).
- *DaCast* is a video streaming service based in the United States. It hosts some of our education and training videos, which are then streamed into Moodle using embed links.
- *Box of Broadcasts* is an on-demand TV and radio service for education. It is available only to holders of a current Shibboleth account (<https://learningonscreen.ac.uk/ondemand>). It is maintained by Learning OnScreen: The British Universities and Colleges Film and Video Council.

Vimeo

1. This is an external platform that hosts the Trust-produced videos used on our online, blended and face to face courses.
2. Vimeo is based in the United States. Videos streamed from Vimeo appear as embedded assets on a Moodle page.
3. No personal data is collected when watching an embedded Vimeo video in Moodle. Anonymous general data relating to number of views and completions of the video is recorded.
4. Vimeo's Privacy Policy as it related to the EU/UK is available here: https://vimeo.com/privacy#intl_data_transfers_certain_user_rights.

DaCast

1. This is an external platform that hosts the Trust-produced videos used on our online, blended and face to face courses.
2. DaCast is based in the United States. Videos streamed from DaCast appear as embedded assets on a Moodle page.
3. No personal data is collected when watching an embedded DaCast video in Moodle. Anonymous general data relating to number of views and completions of the video is recorded.

DaCast's Privacy Policy as it related to the EU/UK is available here: <https://www.dacast.com/privacy-policy/#:~:text=DACAST%20may%20use%20Non%2DPersonal,demographic%20information%20about%20DACAST%20customers.>

Box of Broadcasts (BoB)

1. This is an external platform that gives Shibboleth account holders access to thousands of hours of on-demand TV and radio.
2. Authentication is via Shibboleth. Basic details (email address and first name) are retained on BoB as part of the authentication process.
3. Users are able to make clips from recordings, which are retained on and streamed from BoB. The clips and full programmes can be embedded within Moodle pages.
4. BoB's Privacy Policy is available here: <https://learningonscreen.ac.uk/privacy/privacy-and-cookies-policy/>

Digital Academy
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